

# Product Warranty



## Guarantee\*

\*GP Glass guarantees the goods supplied will be free against defects arising from faulty workmanship or materials for a period of seven years and one year for the moving parts from the date of delivery and guarantees that services will be rendered with due care and skill. The guarantees are subject to the following conditions being complied with by the customer:

1. The Goods are maintained in accordance with the manufacturers recommendations (refer to The GP Glass Care and Maintenance Guide) and has not been subject to misuse, abuse or neglect;
2. GP Glass does not warrant against fading or colour change due to normal weather conditions that will cause any coloured surface to fade or darken gradually.
3. To claim the warranty provided the customer must, within seven days of identifying the defect in the Goods, provide written notice of the defect to GP Glass.
4. Warranty must be approved by GP Glass.

It is the OWNER'S RESPONSIBILITY to establish:

1. the date of the original installation of the product;
2. the name of the original purchaser;
3. the name of the installer;

glass bricks  
cedar  
windows  
doors  
shower screens  
wardrobe fronts  
aluminium  
balustrade  
splash backs  
security screens  
hardware



# Care and Maintenance

## Maintenance of Glass

All glass surfaces should be kept clean by prompt removal of all dirt and deposits. Clean water should be used and in some instances the addition of a small amount of mild detergent would be of some benefit.

Thoroughly wash off any detergent residue with clean water. Do not under any circumstances use any form of abrasive cleaner as this may cause damage to the glass. Lightly sponge off any stubborn dirt being careful not to scratch the glass.

Cleaning required is dependent on the severity of the environment.

### *Rural / Suburban Environments*

The maximum period between cleaning should never be more than six (6) months.

### *Coastal / Pool / Industrial Environments*

More frequent cleaning is necessary and the maximum period between cleaning should never be more than three (3) months.

## Maintenance of Powder Coated & Anodised Aluminium

The effects of ultra violet light, pollution, dirt, grime and salt deposits can all accumulate on your powder coated surface over time. To extend the effective life of powder coatings and protect any warranty requirements that may exist, a very simple regular maintenance program should be implemented for the removal of any residues.

As a general rule, cleaning should take place every six months. However, in areas where pollutants are more prevalent, especially in coastal or industrial regions, a cleaning program should be carried out on a more frequent basis (i.e. every three months).

**To clean your powder coated surface:**

- 1. Carefully remove any loose deposits with a wet sponge.**
- 2. Use a soft brush (non abrasive) or cloth, and a mild household detergent solution to remove dust, salt and other deposits.**
- 3. Rinse off with clean fresh water.**

Detergents that recommend the use of gloves when handling should be avoided as this is a good indication that the detergent is harsh and, therefore, unsuitable for cleaning your powder coating.

Although some strong solvents are recommended for removing sealants or other building residues, these may be harmful to the extended life of the powder coated surface and should also be avoided as the damage may not be visible immediately and may take up to twelve months to appear. If paint splashes, sealants or other residue need to be removed, then either Methylated Spirits, Turpentine, or White Spirits may be used safely.

## Maintenance of Hardware

Regular maintenance is required for all hardware, including any stainless steel components. In most environments maintenance is recommended every six (6) months and every three (3) months in coastal, pool and industrial environments.

The internal workings of locks, handles, catches etc. should be kept in good working order by occasionally applying a light spray of lubricant similar to WD40 or RP7 into the area(s) of any moving parts.

The external finish of all hardware must be kept clean by removing any harmful residue, especially salt spray, from the surface using a non-abrasive cleaning agent and wiped down with a soft cloth moistened with WD40 or RP7.

When maintaining either internal or external hardware, ensure that all finished surfaces (eg. timber, aluminium etc.) in close proximity are well protected from exposure to any cleaning or lubricating agents.

All tracks and sills must be kept clear of dirt, debris and other matter which can cause damage to, and restrict the proper functioning of rollers, guides and dropbolts.

## Maintenance of Timber Windows & Doors

Timber windows and doors require regular care and maintenance to ensure that they do last a lifetime. A six-monthly check and thorough clean is recommended in clean air environments, and a three-monthly check and thorough clean is recommended in coastal or damp environments.

## Installation Guide

- Windows are fitted from inside of the building.
- The aluminium windows need to be a neat fit into the brickwork.
- Correct fitment of flashings is important to ensure no water intrusion.
- Using a level, pack the window sill level & also pack the jambs. Check diagonals to ensure window square and check that there is no twist in the frame
- Nail through the vertical reveals into the studs and pack for positive fixing. Ensuring reveals are not twisted in the process.
- Reveals to fit flush with internal linings.
- Install internal architraves. **"TIP"** - Its a good idea to seal behind the architrave to prevent drafts.

*"If you are ever unsure about the care of your GP Glass products just give us a call and we will endeavour to answer your questions!"*



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